

Returns

Our policy lasts 30 days. If 30 days have gone by since the date of your purchase, we cannot offer you a refund or exchange.

To be eligible for a return, your item must be unused and in the same condition that you received it. It must also be in the original packaging.

To complete your return, we require a receipt or proof of purchase.

Do not send your purchase back to the manufacturer.

Refunds

Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or rejection of your refund.

If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment.

Late or missing refunds

If you have not received a refund after seven (7) business days since receiving a refund approval notice, first check your bank account again.

Then contact your credit card company. It may take some time before your refund is officially posted.

Next contact your bank. There is often some processing time before a refund is posted.

If you have done all of the above and you still have not received your refund, please contact us at hello@mandausa.com.

Sale items (if applicable)

Only regular priced items may be refunded. Sale items cannot be refunded.

Exchanges (if applicable)

We only replace items if they are defective or damaged. If you need to exchange it for the same item, send us an email to hello@mandausa.com and send your item to: MANDA USA STORE, 1925 CENTURY PARK E, #1700, Los Angeles CA 90067, United States.

Gifts

If the item was marked as a gift when purchased and shipped directly to you, you will receive a gift credit for the value of your return. Once the returned item is received, a gift certificate will be mailed to you.

If the item was not marked as a gift when purchased, or the gift giver had the order shipped to themselves to give to you later, we will send a refund to the gift giver and they will be notified about your return.

Shipping

To return your product, you should mail your product to: MANDA USA STORE, 1925 CENTURY PARK E, #1700, Los Angeles CA 90067, United States

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable. If you receive a refund, the cost of return shipping will be deducted from your refund.

Depending on where you live, the time it may take for your exchanged product to reach you may vary.

If you are shipping an item over \$75, it is highly recommended using a trackable shipping service or purchasing shipping insurance as we cannot guarantee that we will receive your returned item.